

CORE QUESTIONS:

A series of key questions have been put together to inform the evidence base of the Scrutiny Panel:

1. In your opinion, how could people's awareness and their roles in keeping Northampton tidy be raised? *MORE BINS, MORE SIGNAGE, MORE FINES APPLIED!*
2. Northampton Borough Council engages Community Groups in keeping Northampton tidy, Community clean ups (and the use of tools such as Kangaroo Run) and Northampton in Bloom could the engagement process be enhanced and how? *DRAW ATTENTION TO THE CLEAN UPS, MORE PUBLICITY*
3. In terms of tidiness and cleanliness, do you feel there are any areas within Northampton that have a detrimental effect on the borough? Please provide further details *NEWTON RD, TOWN CENTRE - ROADS LEADING (FLYERS FROM CARPETS) INTO TOWN BANNED*
4. Please provide details of how you feel work with other Agencies could take place to minimise fly-tipping and littering and discourage this taking place, as well as enhancing the gateways into the town *- IMPOSSIBLE TASK!*
5. How effective do you feel issues for street cleansing, cleanliness and enforcement are dealt with on main roads and highways; such as reaction time, outcomes and customer satisfaction?

FLY TIPPING - CCTV + SEE FIRST POINT

NEVER SEE STREETS BEING SWEEP, ROADSWEEPER ARE MOTORIZED AND ARE NEVER SEEN IN

For example at the Borough Council:

TOWN CENTRE / MAIN RD

Customer satisfaction is measured by an annual survey carried out by Enterprise which is done on a basis similar to the Place Survey methodology? *LINERIDGE?*

Outcomes – the contract is performance measured against specific contract indicators

Reaction times – these are governed by the specification as laid out in the attached table

The following are contractual standards for response to various types of service request

JUNCTIONS AT MAJOR DUAL CWAYS / INTERSECTIONS ARE CONTINUALLY RUBBISH STREWN - PUT UP POSTERS!?

6. Please provide details of your experiences of the main routes into the town centre, both by vehicle and on foot, in terms of cleanliness and tidiness. ↑

WORST DAYS ARE AFTER BIN COLLECTIONS, COULD BINS FOR RECYCLING CHANGE TO WHEELIE BINS LIKE W'BOLO? OR PUT LIDS ON RECYCLING BINS

7. Do you have further information or comments regarding Keep Northampton Tidy or other campaigns which you would like to inform the Scrutiny Panel?

o TOWN CENTRE DOES LOOK BETTER, CHANGING GUN EVERYWHERE PATHS NEVER STEAM CLEANED - ?

o COULD BE IMPROVED BY MEN + BRUSHES? GO BACK TO BASICS

o SCHOOLS - EDUCATION VIDEOS - SO MANY CHILDREN DUMP RUBBISH ON WAY FROM SHOPS AFTER BUYING CONVENIENCE FOOD. STUFFING CANS ETC INTO HEDGEROWS OR JUST THROWING AWAY.

o GET KIDS ON LITTER PICKING EXERCISES IN SCHOOL TIME OUTSIDE SCHOOL GATE AREAS

o GET SHOPHOLDERS TO BE RESPONSIBLE FOR THEIR AREA OUTSIDE THEIR SHOP

o PROVIDE MORE BINS EN ROUTE FROM SHOPS IE 3/5 MINS AWAY IN ALL DIRECTIONS

o WHERE HOUSES DO NOT HAVE WHEELIE BINS DO WEEKLY COLLECTIONS OF RUBBISH. AND STOP USING PLASTIC BOXES FOR RECYCLING USE GREEN SACKS AND SORT OUT AT RECYCLING CTR. SACKS ARE TIED WHEN PUT OUT? HOW MANY TIMES DO YOU SEE THE PLASTIC BINS/TUBS ABANDONED + BROKEN.